

TRAVEL HOUSE

Branch Manager

Travel House is a large independent travel agency based in Wales, and we are looking to recruit an experienced Branch Manager.

This role has a great earnings potential including bonus & incentives.

If you've got a passion for travel and you care about making customers happy, we'll help you realise your full potential as a member of the Travel House team.

IT IS ESSENTIAL THAT THE CANDIDATE HAVE PREVIOUS MANAGERIAL EXPERIENCE WITHIN THE TRAVEL INDUSTRY.

The ideal person will be confident in a busy environment and as well as being customer focused, you will need to be very sales driven and able to manage, train & develop your team.

We are looking for an organised, hands on manager who is hard working and leads by example to motivate their team. The branch is busy in both retail and in the Foreign Exchange Bureau, therefore it is essential that the candidate has previous experience and knowledge in this field.

As well as providing excellent customer service, you will need to be target driven. Working in a fast paced Independent environment, you will need to have the ability to promote and recommend travel destinations from a wide variety of suppliers, ensuring that the customer's needs and considerations are taken into account.

If you possess the following skills: -

- Extensive industry knowledge
- Supervisory skills & experience
- Excellent oral and written communication
- Ability to reach performance targets
- High level of trust, integrity and respect
- Approachable and responsive
- Builds and maintains relationships at all levels
- Able to work independently and as part of a team
- Self-motivated have the ability to manage own schedule / routine
- Customer focussed
- Good IT skills
- Numeracy skills

If you feel that you have the essential skills and experience to match this role please submit your CV to jan@swansea.com, please remember to include your contact details.